Student Enrolment Terms and Conditions 2026/2027

Version 7.0

Applicants must read and sign the box on page 16 to indicate they agree to the terms and conditions below. The signed terms and conditions should be returned to the Admissions Office prior to commencing any course of study with the London School of Science & Technology.

1. EFFECT OF THESE TERMS

1.1. These terms & conditions ("the terms") apply to all undergraduate, postgraduate, and other students ("you") enrolling with the London School of Science & Technology Limited ("LSST", the "School", "we", "us", "our").

1.2. For programmes delivered under franchise or validation agreements with partner universities ("University Partner"):

- You are enrolled as a student of the relevant University Partner.
- The contractual relationship for the provision of higher education exists between you and the University Partner.
- The University Partner retains ultimate academic authority, regulatory oversight, and degree-awarding powers.
- Tuition fees form part of the single exempt supply of higher education made by the University Partner.
- LSST delivers teaching and academic support under delegated academic authority in accordance with the collaborative agreement.

1.3. These Terms govern your relationship with LSST in respect of:

- Campus conduct
- Administrative processes
- Student services
- Facilities
- Local academic delivery arrangements

1.4. For courses delivered under franchise agreement, you may be enrolled as a student of the awarding body, in which case you may be required to abide by the awarding body's own terms and conditions in addition to these terms. Where there is any discrepancy between these terms, and those of the awarding body, the awarding body's terms shall prevail.

1.5. For the courses LSST delivers under franchise agreements with its university partners ("awarding bodies"); all certificates of award will be issued by the awarding body and in its name and not by LSST.

1.6. For programmes delivered and awarded directly by LSST under its New Degree Awarding Powers or validation arrangement:

- You are enrolled as a student of LSST.
- The contractual relationship for the provision of higher education exists between you and LSST.
- Tuition fees form part of LSST's supply of higher education.

1.7. For the courses delivered by LSST under its own New Degree Awarding Powers, all certificates of award will be issued by LSST.

1.8. For courses delivered and awarded by LSST under its New Degree Awarding Powers, you will be enrolled as a student of LSST and these terms and conditions will apply to you.

1.9. Prior to enrolment, our Admissions team will make it clear to you whether you are required to sign any additional terms and conditions to complete your enrolment. They will also make clear whether you are a student of LSST only or a student of an awarding body.

1.10. LSST will rely upon the written terms set out in this document as the basis of our contract with you. Please read the conditions carefully before signing. If you require any clarification on any of the terms, please speak to your Admissions adviser or email admissions@lsst.ac If you have received any verbal waiver or modification of these terms, it is essential that you ask for these to be put in writing beforehand. In this way any problems arising between you the student and LSST about what you are expected to do can be avoided.

1.11. No contract will exist between you and LSST until you formally reply to LSST accepting an offer, either by signing an Agreement or accepting the Offer through the online application system as appropriate to your method of application.

1.12. LSST understands the importance of maintaining clear and fair terms and conditions for all students who use our services. If LSST breaches these terms and conditions, we acknowledge that compensation may be necessary to rectify any damages caused to the student. Such compensation shall be awarded in accordance with applicable consumer laws and regulations, ensuring that the students' rights are protected and upheld to the fullest.

1.13. LSST does not exclude or limit in any way liability for:

- Death or personal injury caused by proven negligence of the School or the negligence of the School employees, agents or subcontractors.
- Fraud or fraudulent misrepresentation.
- Any other matter which the School is not permitted to exclude or limit liability by law.

1.14. By signing these terms and conditions and accepting an Offer you formally agree to:

- Follow LSST's (and where required, its awarding bodies') rules, regulations, handbooks and policies.
- Ensure payment of all fees due by the dates specified by LSST, unless previously agreed otherwise in writing by the LSST Finance Office.
- Ensure that LSST has the correct personal and contact details for you at any given time, where applicable.
- Provide proof of your identity, qualifications and immigration status.

1.15. All applications must be signed by you personally. All applications made online will be assumed to be made by you in person. Under no circumstances will applications made for an individual by a third party (e.g., an agent or a relative) be accepted.

2. DISCLOSURE OF CRIMINAL RECORDS AND DBS CHECKS

2.1. Applicants for courses requiring placement components where students will work with vulnerable adults or young people must not have a criminal background.

2.2. Students applying for Health and Social Care or any other courses requiring a DBS Check or an Enhanced DBS Check must sign a separate DBS Checking Agreement and pay the cost of the check as set out in that agreement (currently £50). More information about obtaining a DBS check can be found here: Quick_Guide_to_DBS_Checks.pdf (publishing.service.gov.uk). Students enrolled on courses of more than one year's duration will also be required to subscribe to the DBS Updating Service at £16.00 per year, payable directly to the government. More information is available at https://www.gov.uk/dbs-update-service

2.3. You should make an application to the Disclosure and Barring Service (DBS) to check for any convictions (either Basic or Enhanced Disclosure, dependent on your course requirement) and provide the results of the disclosure check to LSST within 3 working days of receipt of the results. The cost of a DBS check is not refundable in any case.

2.4. If you request LSST to obtain a DBS check on your behalf, please note that we use the uCheck service, which will be charged to you at their fee rates, which can be found here: https://www.ucheck.co.uk/pricing/

2.5. If you provide a Basic or an Enhanced Disclosure and Barring Service (DBS) certificate which is registered on the update service, this will be accepted by the School, provided

it meets your course requirements. Should an Enhanced DBS check be required, this must show all unfiltered convictions, whether spent or unspent including some cautions, reprimands, warnings, and bind overs.

2.6. You must provide the DBS certificate (if applicable) prior to commencing your course. Without submission of a DBS check report, the course offer will be considered "provisional". LSST reserves the right to withdraw the offer if the required DBS is not received.

2.7. Should the results of the DBS check confirm that you have any convictions or any other negative results, then LSST shall be entitled to refuse to enroll you on any course(s) where such an entry requirement is mandatory. If such an observation is made after you have enrolled on a course that requires a clear DBS, LSST has the right to stop you from studying on the course, and require you to leave your course immediately. LSST will only charge your course fees up to the point of withdrawal.

2.8. You may be able to transfer to a different course if a suitable course is available.

3. CANCELLATION RIGHTS

3.1. LSST's admissions process is subject to the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013. If you have applied through our online enrolment form or have accepted the offer by post or email subsequent to contacting our admissions department by telephone or email only, your acceptance of these terms will be treated as a 'distance contract'. In such cases after accepting an Offer you have a right to cancel your enrolment at any time up to 14 days after you confirm your acceptance.

3.2. If you cancel within this period, you will be entitled to a refund of any deposit/tuition fees which you have paid, and you will not be bound by these terms.

3.3. Where you have requested that services be provided before the standard start date and subsequently submit a cancellation request, LSST may deduct from any refund the reasonable cost of the services already provided up to the date of cancellation.

3.4. Refunds requested by students for a 'distance contract' will be paid within 14 days of the cancellation request. LSST prefers these requests be made on the cancellation form by email or delivery to the Registry, however any clear statement of your intention to cancel is sufficient.

3.5. Once the above cancellation period has expired, you may terminate this agreement by notice at any time by post to our Head Office (Memo House, 1st Floor, Kendal Avenue, London, England, W3 0XA), or by email to the Registry - registry@lsst.ac

3.6. If you do so a minimum of 30 days prior to the course start date, you will receive a refund of all pre-payments. After this date, LSST may retain a proportion of the tuition fee to reflect:

- Any teaching and assessment already delivered.
- Academic and administrative costs reasonably incurred.

3.7. This liability will be calculated in accordance with the SLC payment schedule: 25% for Term 1, 25% for Term 2 and 50% for Term 3. These proportions will apply to all students, including self-paying or sponsored.

3.8. A discretionary refund may be granted to students who submit a written request to LSST less than 30 days before the commencement of the course. This will be considered for students who, through no fault of their own and due to circumstances beyond their control, are unable to attend the course. LSST may specify that satisfactory evidence be provided of these circumstances and may specify what evidence is required or acceptable.

3.9. For franchise programmes, refunds constitute adjustments to the University Partner's supply of higher education and are administered by LSST under delegated authority.

3.10. For more information about your eligibility for a refund, please refer to LSST's Tuition Fee and Refund policy.

4. LSST'S OBLIGATIONS

4.1. LSST shall:

- Deliver teaching and student support under delegated authority.
- Provide reasonable access to learning facilities and services.
- Provide a high-quality course that aligns with the description given in any promotional material, on the School's website, or by the School's recruiters, and ensure that threshold academic standards for qualifications are consistent with the relevant national frameworks.
- Enroll you as a student on an LSST course, or with your course's awarding body provided you meet all entry requirements set by LSST or the awarding body on that date.
- Make available to you such learning support facilities and services as are reasonably necessary for completion of the course. LSST shall be able to make variations from time to time to the services and facilities provided, and you agree that changes to such support facilities and services shall not be deemed to be substantial changes to this contract.
- Take all reasonable steps to ensure that study courses are delivered in full and meet the expectations students have when they accept an offer to study with the School. Most importantly it will ensure that students who successfully engage with their studies are not prevented from achieving the qualification due to them for reasons of:
    i. Changes to a course's content.
    ii. Changes to, or loss of access to learning resources or campus facilities.

iii. Changes to awarding body arrangements.

iv. ‘Teaching-out’ of courses for which there will be no further recruitment.

4.2. LSST’s Student Protection Plan sets out how the School will ensure that its courses are delivered as closely aligned as possible to the descriptions in its promotional materials and pre-contract information.

4.3. For franchise programmes:

- The University Partner controls academic content and award decisions.

5. ACCURACY OF INFORMATION ABOUT YOUR COURSE

5.1. LSST makes every effort to ensure that the information provided to you about your course is correct, and that we do not omit telling you about important information that might affect your decision to study with us. Occasionally it may be necessary to update a prospectus or course page, due to legitimate staffing, financial, regulatory or academic reasons. LSST will always endeavour to keep any changes to such information to a minimum and to keep you informed appropriately.

6. FEES

6.1. For franchise programmes:

- Tuition fee liability arises under enrolment with the University Partner.
- Fees form part of the University Partner’s exempt supply of higher education.
- LSST may administer fee collection under delegated authority.

6.2. For NDAP or LSST validated programmes:

- Tuition fees are payable to LSST.

6.3. For all students enrolled prior to academic year 2026 - 2027, tuition fees cannot change for the duration of their studies with LSST. Other fees, e.g., repeat study fees, may rise in subsequent years of study.

6.4. Tuition fees will be reviewed annually and may be increased in accordance with inflation and any external caps applied as a condition of its funding designation.

6.5. The Tuition Fee includes tuition and registration charges either with the Awarding Organisation (for students enrolled on Franchise courses) or directly with LSST (for courses delivered directly by LSST under its New Degree Awarding Powers. The Fees are set out in the Offer Letter. Other fees, e.g., repeat study fees, may also rise in subsequent years of study.

6.6. Course tuition fees do not include possible additional fees which may be incurred, such as resit fees where you must retake an assessment, administrative fees for production of urgent letters, or fees for the replacement of documents or identity cards.

6.7. In the event that LSST is permitted by its regulators (or by its Partners for Franchise courses) to raise its fee cap, changes in fee levels will only be applied from the start of the next academic year. Changes in fee levels are not fixed for the entire duration of a course, and will not be applied at any point 'in-year'.

6.8. Where the student's initial contract with LSST is terminated for any reason (e.g., owing to suspension or withdrawal following failure to fulfil assessment criteria), the new fee amount will apply to any new contract.

6.9. If a rise in tuition fees become necessary, students will be informed of this and the reasons why by the School as soon as possible.

6.10. In the event that you have failed to achieve the required assessment outcome for a particular module of your course, or not submitted the required resubmissions and/or you did not sit a relevant exam(s), and an Assessment Board therefore decides that you have to re-take this particular module in full, a fee for each module retake will be charged.

6.11. For students enrolled on a franchised course of study, this fee will be set by the university partner on which you are enrolled.

6.12. For students enrolled on an LSST award, the fee will be set at a percentage of the full annual course fee.

6.13. Fees for re-take modules will be calculated pro-rata to the number of credits required to retake. The retake fees will not exceed the overall annual tuition fee charge for the relevant course year.

7. PAYMENT OF FEES

7.1. Where fees are administered by LSST:

- LSST acts on behalf of the University Partner (for franchise programmes).
- Instalment arrangements may be agreed in accordance with applicable regulations.
- If sponsorship or SLC funding fails due to your circumstances, you remain responsible for fee liability arising under enrolment.

7.2. If you are not entitled to government funding from the Student Loans Company, you must make payment of the course fees on your own as set out in the offer (the course fees) for each year in full prior to each year's start date, unless you have agreed an instalment plan with your campus Finance Officer.

7.3. You are individually responsible for payment of tuition fees and other charges and costs incurred during your course, even where you have an agreement for sponsorship (e.g., with an employer) or student finance from Student Finance England. This means that

should you lose or cancel your sponsorship, you will be personally liable for payment of the fee.

7.4. Where LSST has agreed to accept payment from a sponsor or the Student Loans Company, the student will not be treated as in default until LSST has taken reasonable steps to obtain payment from that third party.

7.5. You will become personally liable only where:

- You are no longer eligible for the funding, or
- The failure to pay arises from information or action attributable to you.

8. SANCTIONS FOR NON-PAYMENT OF FEES

8.1. In cases of hardship, you should discuss your situation with the Student Support Officer who may be able to arrange flexible payment options, such as an instalment plan.

8.2. If you are experiencing difficulty in paying tuition fees, LSST may also offer access to hardship or emergency funding, subject to eligibility criteria. Further details are available in the LSST Hardship and Emergency Funding Policy.

8.3. If you fail to pay tuition fees or instalments when due, LSST may take proportionate and reasonable steps to recover the outstanding amount, which may include:

- Temporarily restricting access to optional facilities (such as library borrowing privileges), where appropriate.
- Suspending re-enrolment for future registration periods, or for students on a Franchise course, not re-registering with the Partner university until payment is made.
- Not accepting future assignments/coursework; or not marking examination scripts.
- Withholding the final award certificate and transcript.

8.4. LSST reserves the right to refer students' unpaid accounts to external agencies to pursue payment and the School may additionally seek recovery through the courts; in this instance procedural costs arising from the above will be borne by the debtor.

8.5. If a sponsor or third party, including the SLC fails to pay some or all of the tuition fee on behalf of a student, the student will become personally liable for payment of the outstanding amount on the date which it was due from their sponsor or the third party.

9. YOUR OBLIGATIONS

9.1. You are required to comply with your obligations under these terms and to:

9.1.1. Be responsible and liable for your personal belongings while at any LSST premises.

9.1.2. Attend lectures, courses, tutorials, examinations and other activities which form part of the course (subject to absence for genuine medical reasons or other special circumstances). If your attendance or participation on your course is such that LSST believes that you will be unable to successfully progress or complete the course, or you fail to respond adequately to LSST's attempts to seek your re-engagement with your course of study, LSST may withdraw you from the course without refund. If you are withdrawn from the course due to non-submission or poor attendance, you will remain personally liable for the fees for the year you are withdrawn, and any previously completed year.

9.1.3. Arrive for your classes on time, stay for the full duration of the session, participate in activities enthusiastically and engage according to the requirements of the module and the lecturer.

9.1.4. Complete and submit all course work required for the course of study by published deadlines or inform an Assessment Officer where a situation arises that prevents you from doing so in accordance with LSST's policies.

9.1.5. Provide LSST with an emergency contact name and details which may be used by LSST at its discretion, and promptly update LSST of any changes to these contact details.

9.1.6. Notify LSST promptly of any changes to the information which you submitted during application or enrolment; for example, if you change your correspondence address.

9.1.7. Familiarise yourself with and agree to abide by all rules, regulations, and policies, and codes of conduct of LSST, and those of any awarding body that you are enrolled with through LSST. These will be made available on the Student Portal.

9.1.8. Comply with any professional standards, if applicable, in relation to the course.

9.1.9. Behave appropriately whilst on LSST premises, cooperate with all of the efforts of LSST to comply with its Health and Safety obligations and comply with the Student Code of Conduct set out in the Student Handbook, in the Student Code of Conduct & Disciplinary Procedures, and available on the LSST website and its Student Portal.

9.1.10. Carry your LSST issued Student Identification Card ("ID Card") with you at all times whilst on LSST premises or engaged in LSST activities and present it to authorised LSST staff if requested to do so and not allow any other person to use this card for any reason whatsoever.

9.1.11. Comply with any reasonable instructions issued to you from time to time by LSST.

9.1.12. Tell LSST promptly, and in writing, in the event that you choose to withdraw from your course.

10. LSST RULES AND REGULATIONS

10.1. You are required, as a condition of accepting an Offer, to abide by all relevant codes, rules and regulations of LSST in existence during the course which relates to the activities of students at LSST, or which may apply to you and your particular course.

These are made available on the LSST website: Our policies - London School of Science & Technology

10.2. The key documents are:

- LSST's Academic Regulations (where applicable)
- University Partner Regulations (for franchise programmes)
- The Academic Regulations of a Franchise course awarding body
- The LSST Student Handbook
- Academic Integrity Policy
- Tuition Fee and Refund Policy
- Admissions Policy
- Student Complaints Procedure
- Prevention of Bullying Harassment and Sexual Misconduct Policy
- Sexual Harassment and Misconduct Policy
- Appeals Policy and ProcedureExternal Speakers and Events Policy
- Student Code of Conduct and Disciplinary Procedure
- Academic Misconduct Procedure
- Health and Safety Policy
- Student Attendance Policy & Procedure
- Academic Freedom and Freedom of Speech Policy and Code of Practice
- Library Regulations
- Fitness to Study Policy
- Data Protection Policies
- IT policies
- Assessment Policy
- Mitigating Circumstances Policy
- Pregnant Students and Students with Young Children Policy
- Student Protection Plan
- Personal Academic Tutoring Policy
- Virtual Learning Environment Policy
- Withdrawal, Interruption of Studies and Transfers policy and Procedures
- Personal Relationships at Work Policy
- Reasonable Adjustments Policy
- Substance Misuse Policy
- Student Wellbeing Support and Disability Policy
- Preventing Extremism and Radicalisation Policy

10.3. All LSST course handbooks, codes, rules, and regulations are reviewed and revised from time to time.

10.4. All Handbooks, Codes, Policies Rules and Regulations of our Franchise Partners are reviewed and revised from time to time.

10.5. For the avoidance of any doubt, your removal from your course at LSST as a result of disciplinary action taken against you in accordance with the disciplinary procedures of LSST, shall not discharge you from your obligation to pay the outstanding course fees to LSST.

11. CHANGE OF CIRCUMSTANCES

11.1. In addition to LSST's right to end the contract in accordance as detailed above, LSST is entitled to end the contract immediately by notice in writing to you in the following circumstances:

11.1.1. If there is a change in your circumstances between the acceptance of an Offer by you and the beginning of the course, or if LSST becomes aware of information relating to you not previously known to it (including, but not limited to, information about criminal convictions, subject to the Rehabilitation of Offenders Act 1974) which in the reasonable opinion of LSST makes it inappropriate for you to study on the course; or

11.1.2. If you fail to notify LSST immediately of any convictions or changes in your status with the Disclosure and Barring Service that occur whilst you are registered as a student at LSST; or

11.1.3. If, in the reasonable opinion of LSST, you have failed to provide LSST with all relevant information which could affect your acceptance on the course or have supplied false or misleading information relating to your application for the course.

12. PROVISION OF THE COURSE

12.1. LSST will take reasonable steps to deliver programmes as described.

12.2. For franchise programmes:

- The University Partner retains academic authority.
- LSST implements curriculum under delegated authority.

12.3. LSST will take all reasonable steps to deliver your course in full and as it is described in our marketing material at the point you enter into a contract with us. However, under compelling circumstances, we may need to make changes to your course and to related services and facilities we provide to you.

12.4. There may be circumstances beyond our reasonable control that would require us to alter our contract with you to ensure that we can continue to deliver your course; examples of such requirements would be (without limitation):

- To ensure that LSST complies with changes in the law or a court order.
- To meet requirements or guidance issued by a statutory or regulatory body (e.g., the Office for Students or Competition & Markets Authority), a funding body, or a directive from a UK government department.
- To mitigate the effects of disruptive actions by a third party not connected with LSST (e.g., train strikes, utility supply failures, criminal damage to our facilities or acts of terrorism, etc.).

- To respond to an extraordinary or unforeseeable event over which LSST has no control (e.g., natural disaster, pandemic, civil unrest or damage to facilities caused by an extreme weather event).

12.5. In the event that circumstances beyond our reasonable control, such as those outlined above, cause disruption to the provision of your course and/or related services and facilities, we will seek to minimise the effect of the disruption and make all necessary arrangements to ensure your course is delivered in full. However, LSST shall not be financially liable to you for any loss, damage, or expense resulting from any delay, variation, or failure in the provision of your course or any related services or facilities arising from circumstances beyond LSST's reasonable control.

12.6. LSST has continuity plans in place in the unlikely event that we are no longer able to deliver your course in full or certify your learning outcomes. Such events may include a loss of validation, or loss of facilities or resources up to and including LSST's closure and exit from the market. These contingencies are given within our Student Protection Plan.

12.7. Where LSST's courses are delivered under franchise agreements with our awarding body partners, they control the academic content of the course and are responsible for keeping the curriculum up to date with current academic research, sector thinking, and accepted practices. Where an awarding body makes changes to its courses, LSST is subsequently contractually bound to implement these changes as directed by the awarding body. The circumstances under which our partners may make changes to your course are outlined in that awarding body's terms, which shall be brought to your attention.

12.8. If any of our partner Awarding Bodies propose to make a significant change to your course (such as the removal of a module originally advertised), we will notify you as soon as possible, and in the case of the removal of a module, we will provide you with a suitable replacement module.

12.9. If LSST proposes to make a significant change to your course, for example removal of or change to a module originally advertised, we will consult any impacted students, notify you as soon as possible and in the case of a removal of a module, we will provide you with a suitable replacement module.

12.10. If we, or our Awarding Bodies make changes to your course, then we will consider the potential impact of these changes on the quality of the course and your academic experience. We will also consider how such changes might affect the course's value in terms of the profession to which it leads, or whether the changes would affect your ability to successfully complete the course. In doing so, we may determine that:

- Such changes would not materially alter how the course, related services, or facilities that are provided to you, and will be communicated to you immediately as they are decided by us or notified to us by your awarding body; or

- Such changes would have a more significant impact on the way that we deliver the course and other services and facilities to you, and we will consult with you directly or indirectly via a student representative, and you may, depending on the

circumstances, have the opportunity to respond to and influence the nature or extent of these changes.

12.11. If there are insufficient enrolments to make a course or module viable, LSST may be forced to cancel the course or module. If you have received an Offer for an LSST course which LSST discontinues prior to you registering at LSST, we will notify you as soon as possible and will endeavour to provide a suitable replacement course or module for which you are qualified. If you are unhappy with the replacement course provided by LSST or if LSST is unable to provide a suitable replacement course, you may cancel the contract and withdraw from the course without any liability for tuition fees.

12.12. LSST provides IT facilities to be used in the course of your studies for teaching and research activities, which may also be used for the creation of assessed work. We will keep this equipment in good order and up to date with the latest anti-malware and security features to prevent data loss or disruption to your studies.

12.13. You are required to abide by the LSST Acceptable Use Policy and take care when using this equipment (e.g. backing up work regularly, browsing carefully, not opening suspect links, etc.). LSST may not accept liability for loss or damage occasioned by any misuse of our IT facilities by you that compromises the integrity and security of these systems.

12.14. Where personal use of the LSST IT facilities is permitted under our acceptable use policy (for example personal browsing, or errands, online shopping, or use of personal email or social media) this shall be at your own risk and LSST shall not be liable for any loss or damages incurred through such use.

13. UPON TERMINATION OF THIS CONTRACT

13.1. Your rights and obligations under this Contract will end, subject to your rights of appeal, in the event that you:

- Successfully complete your studies and have received your award certificate and transcript, and you have received any agreed post-graduation services from us; or
- Have withdrawn from your course for any other reason and any award or award of credit due to you has been made; or
- Have been withdrawn from the course due to failure to progress academically following a decision by an assessment board; or
- Have been withdrawn from your course due to a serious breach of conduct (which includes a failure to attend your course in line with the LSST attendance policy); or
- Have failed to pay your course fees; or
- Have failed to enrol or re-enrol for your course by a deadline given to you by us; or

- Have failed to maintain any professional requirements of your programme, such as ongoing fitness to practice or issues identified after admission through the DBS checking process.

13.2. In the event this contract ends for any of the reasons outlined above, you shall:

- Return the Student Identification Card that was issued to you on enrolment, and any special equipment provided by LSST for use on your course when requested; and

- No longer have access to our premises and facilities without prior permission or invitation by a member of LSST staff; and

- No longer have access to the LSST virtual learning environment or online resources and facilities, which include your LSST email account (although your emails will be archived and may be retrieved as requested in accordance with our Data Protection Policy).

13.3. The termination of this contract will not release either party from any obligation to settle an outstanding balance due to the other. Any instalment payment plan for the course fees in respect of the course will terminate automatically and the full balance of outstanding course fees will become due immediately.

13.4. Any action taken by LSST will not restrict the ability of LSST to take any other action against you to which it may be entitled.

13.5. LSST will not be liable for any loss or damage of whatever nature which you may suffer as a result of any action taken against you by LSST to terminate these terms or disciplinary action by LSST (provided the action by LSST is taken properly in accordance with these terms or LSST's procedures).

14. SPECIAL CONDITIONS

14.1. You agree that you will abide by any special conditions relating to the course set out in the Offer, instalment plan, testimonial form, or any other supplementary contract agreed between you and LSST, and these shall be incorporated in this contract.

15. DATA PROTECTION

15.1. LSST will only ever process your personal data in accordance with the School's Data Protection Policy and otherwise as permitted by applicable data protection law.

15.2. By accepting an offer of placement, you understand that LSST may use and process personal data or information regarding you, including Special Category (i.e., data revealing your racial or ethnic origin, political opinions, religious or philosophical beliefs, health, sexual orientation) and Criminal Offence Data while you are a student of LSST and after you have left LSST as set out in its Data Protection Policy. Any data LSST holds will be collected and processed in accordance with domestic law.

15.3. Students who are involved in dealing with other peoples' personal data (for example in some research projects, or in the course of a work placement) must ensure that they abide by the requirements of data protection law (which contains requirements about security of personal data, and how such data is used and shared) as outlined in the School's Data Protection Policy and seek guidance from their tutor or supervisor where appropriate.

16. INTELLECTUAL PROPERTY

16.1. LSST's brands and trademarks are owned and licensed by LSST.

16.2. Our awarding bodies' brands and trademarks are owned and licensed by those awarding bodies.

16.3. Copyright in your course material and all other material on our website belongs to us.

16.4. No part of our website or your course material may be copied, reproduced or republished in any form or by any means, without obtaining our prior written permission. We reserve the right to bring legal action against you if you breach this obligation.

16.5. By entering into these terms and conditions you agree that the copyright in any images of you used on our marketing materials and website will belong to us.

16.6. You will own the copyright and other intellectual property rights vesting in content created by you in the course of and for the purpose of your studies with LSST, except content created:

- On courses that are part of an ongoing research program (and this fact has been stated in the Offer); or

- On or for a work placement.

16.7. By accepting these terms, you agree to grant LSST an irrevocable, world-wide, royalty free, non-exclusive license to use, copy, edit, and distribute any material in which your intellectual property rights such as copyright may subsist, for academic, promotional, and other non- commercial purposes. You agree to execute any deed, assignment, or other documents necessary to effect such a license on request by us.

17. GENERAL

17.1. If any provision of these terms is or becomes illegal, invalid, void or unenforceable that shall not affect the legality, validity or enforceability of the other provisions within these terms.

17.2. Any notice or other communication made under these terms shall be in writing (including by email) and addressed to you at the last address notified by you to LSST and/or sent to your LSST email account, and shall be deemed to have been properly served: - if delivered by hand when left at that address.

17.3. If sent via email, the effective date is the same day it was sent, unless it falls on a non-business day, in which case it is the next business day.

17.4. If made by pre-paid first-class post, on the second business day after being posted to that address.

17.5. If you breach these terms and LSST chooses not to exercise any right which it may have against you, that shall not prevent LSST from taking action against you in the future in respect of that breach or any further breaches by you.

17.6. These terms are only enforceable by you and LSST. No other person shall have any rights in connection with these terms.

17.7. LSST shall not be liable for any loss, theft, misuse or damage to your property while on LSST premises nor any injury or death not occasioned by the gross negligence of LSST, its office bearers, employees or agents. LSST shall further not be responsible for any losses you would not have suffered had you taken reasonable steps to avoid or reduce such loss. Further, LSST accepts no liability for any loss or damage as a result of the use of any software or computer equipment made available to you.

17.8. Only you and LSST are parties to this agreement. No other person or institution shall have rights under the Contracts (Rights of Third Parties) Act 1999 to enforce the terms of this agreement.

17.9. Failure by you or LSST to enforce any breach of any terms of this contract shall not constitute a waiver of the said provision and further shall not prevent LSST from taking steps to enforce that or any other provision.

17.10. These Conditions shall be governed by and construed in all respects in accordance with the laws of England and Wales and are subject to the exclusive jurisdiction of the English courts.

18. APPEALS AND COMPLAINTS

18.1. As an enrolled student, should you wish to complain about the service you receive from LSST, you should refer to our Student Complaints Procedure and follow the procedures described. This procedure has been produced to help LSST resolve any complaints you may have as promptly, fairly and amicably as possible.

18.2. A separate Admissions Complaints Policy is available for applicants, this can be found in the School's Admissions Policy.

18.3. If, having followed the Student Complaints Procedure to completion, you remain dissatisfied and, if you are an enrolled student, you have the right to make a complaint to the Office of the Independent Adjudicator for Higher Education (the OIA).

18.4. If you wish to appeal a decision that you have received from the LSST that affects your academic status, you should refer to our Appeals Policy and follow the procedures described. This policy similarly looks to deal with all appeals in a prompt and fair manner.

19. SPECIAL PROVISION – INFECTIOUS DISEASES REMOTE LEARNING

19.1. Should further national or local restrictions be imposed as a result of infectious diseases during the academic year which result in a period of disruption (such as lockdown and/or restricted access to campus), your course can continue for a time via online learning delivery without impacting the learning outcomes of your course in line with LSST's Student Protection Plan.

19.2. LSST continues to be subject to various additional legislation, directions, restrictions, and guidance as issued and amended from time-to-time concerning infectious diseases. By agreeing to these terms and conditions, students accept that there may be occasions where study must be conducted wholly or partially online in order to comply with UK Government social distancing policy, and confirm that they will continue to engage with their studies under these circumstances.

19.3. Where study must be conducted online for reasons of preventing infectious disease contagion, students accept that there is no entitlement to an adjustment of tuition fees or eligibility for a refund owing to these circumstances, and that such circumstances do not affect any provision within these terms or mitigate the expectation that students will abide by the School's policies and procedures, except where these are temporarily modified by the School.

Student Enrolment Terms and Conditions Version 7.0

Please sign your agreement to these Terms.

Please indicate your acceptance of these conditions by signature in the space below.

PRINT NAME:

DATE: